

## Truth or Consequences Public Library

### ADA Accommodation Plan

In accordance with the requirements of ***Title II*** of the ***Americans with Disabilities Act (ADA)***, Truth or Consequences Public Library, a department of the City of Truth or Consequences, will provide accommodation on request for physical access, communications, or other needs to ensure participation in the services, programs, and activities of the Library by any person with a disability.

The Library will make reasonable modifications to any policies, procedures, and practices in an effort to equally serve persons with disabilities. For example, guide dogs and other service animals are welcome in all Library facilities; loan periods may be extended on Library materials borrowed by persons with disabilities. Library Outreach provides for library materials to be delivered to people who live within the City limits and who cannot reach the library due to disability or illness. Outreach also provides for the Library to prepare a telephone or e-mail order to be picked up by a disabled patron or his/her designee. People who live outside the City limits may also order Books-by-Mail by telephone or e-mail. For information on how to qualify for Library Outreach and/or Books-by-Mail services, please call us at 575-894-3027 during Library hours, or inquire by e-mail to [torclibrary@torcnm.org](mailto:torclibrary@torcnm.org).

To further comply with ***Title II*** and ensure that staff and the public are properly informed of policies and procedures pertaining to the ADA, the City's ***Americans with Disabilities Act*** non-discrimination poster is available on the City's website and is posted in printed format at each City facility. The City's ***Americans with Disabilities Act Grievance Procedure*** is available on the City's website and in print format at public service desks in all City facilities.